RESPOND©CCM
COLLECTIONS CASE MANAGEMENT

RESPOND© CCM is a solution that helps municipality monitor and increase the revenues

¿What is RESPOND© collections case management ?

RESPOND© CCM, our Collections Case Management, is a system designed to assist municipalities in the process of increasing collections and reducing tax evasion by merchants.

FEATURES

- Analytical engine
- Case management system
- Management application for Windows mobile
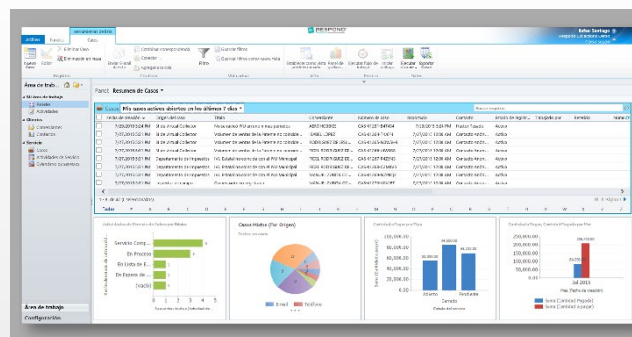- Notifications via email

BENEFITS

- Increased control and collection
- More accurate identification of potential tax evaders
- Effortless generation of reports and balance sheets
- Simplified management of debt collection
- Programmed to analyze collections
- It includes automatic system alerts

- System configurations updates flexibility
- Easy to use as it was developed with Microsoft technology
- Enhanced proactivity
- Versatility in software adjustments as required by changes in laws and regulations
- Remote access (accessible through Windows Tablets)

Analytical engine

- Analyzes information from different sources to facilitate decision-making and identify possible tax evasion scenarios

- It imports and utilizes information from the municipality's financial system

- The engine creates a list of findings to be investigated by the municipality

Case management system

- It manages the tax collection cases that have been identified through different channels

- These cases can be investigated, referred and closed once the research process is completed

Management Application for mobile

- Cases can be referred to the staff working out in the field and the system will present the tasks or visits to be carried out
- A checklist can be created to document and indicate the results of the visits.
- It has the ability to search the profile of an existing business and coordinate appointments

Notifications Via email

- Notifications are sent to merchants automatically

- Internal notifications to municipality users are sent based on particular events

Rock Solid
technologies

Our Company

Rock Solid Technologies, Inc. is an information systems development and consulting company based in San Juan, Puerto Rico. Since 1994 the company has closely aligned its efforts with Microsoft and has distinguished itself by developing business solutions for public and private sector customers in the Caribbean, US and Latin America.